

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Application Number	09/688,694	Confirmation No.:	2049
Applicant	Christopher R. Lefebvre <i>et al.</i>		
Filed	October 17, 2000		
Title	METHOD AND SYSTEM FOR RETAINING CUSTOMER LOYALTY		
TC/Art Unit	3622		
Examiner:	Boveja, Namrata		
Docket No.	47004.000062		
Customer No.	<b>21967</b>		

**Mail Stop: Appeal Brief--Patents**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**REQUEST FOR ORAL HEARING**

Appellants hereby renew their request for an oral hearing before the Board of Patent Appeals and Interferences in the appeal of the above-identified application. Appellants previously submitted a request for oral hearing on September 24, 2007 in accordance with 37 C.F.R. § 41.47, along with authorization to charge the \$1,000.00 filing fee to Deposit Account No. 50-0206. Subsequent to filing the request, the Board on December 3, 2008 issued an Order Returning Undocketed Appeal to the Examiner. In response to the Board's Order, the Examiner, issued a new Examiner's Answer on December 9, 2008, with new grounds of rejection. Appellants, herewith, submits a Second Reply Brief to the Examiner's Answer mailed December 9, 2009.

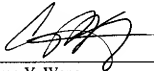
Appellants have previously complied with all the requirements of paragraph (b) of § 41.47, but have not yet been granted an oral hearing before the Board. Accordingly, Appellants request that a date for oral hearing be set under § 41.47(d). Appellants believes that no further

fees are due with this request. However, should the Office determine that fees are due, they may be charged to Deposit Account No. 50-0206.

Respectfully submitted,

Date: February 6, 2009

By:

  
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George Y. Wang  
Registration No. 58,637

HUNTON & WILLIAMS LLP  
1900 K. St., NW  
Suite 1200  
Washington, D.C. 20006-1109  
Tel: (202) 955-1500  
Fax: (202) 778-2201